



GRAND MOUND PHONET NEWSLETTER

Quarterly Newsletter Published for our Customers

January 2002



**"HAPPY NEW
YEAR"**

From our staff to you, we want to wish everyone a Happy & Prosperous New Year.

This is our new look for our quarterly newsletter. If there are any questions or concerns you may have, please let us know

New Subscriber Line Charges effective January 1, 2002

The Federal Communications Commissions (FCC) recently issued an Order which reforms the interstate access charge and universal service support system for telephone companies like ours. Among other things, the Order mandates an increase in the Subscriber Line Charge (SLC) for our customers. The new SLC rates will become effective on January 1, 2002, and will be reflected on your January bill. The residential and single-line business SLC will increase from \$3.50 to \$5.00 per month, and the multi-line business SLC will increase from \$6.00 to \$9.20 per month.

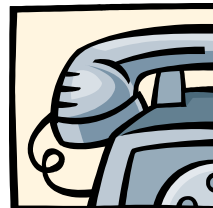
We realize that any increase in rates is not welcomed, and we want you to know that this increase will not result in increased revenues for our Company. The FCC has also ordered our Company to reduce the charges we bill to long distance providers for accessing our local network.

563

Did you remember that 563 is our new area code? As of December 2, 2001, the new 563 area code **must** be used when calling in eastern Iowa. Please notify your friends, relatives, and business customers of your new area code as well as making sure your preprogrammed numbers in your wireless phones, telephone sets with speed dialing, and fax machines are also changed. For more information or a detailed listing of prefixes, areas and towns affected, click onto www.state.ia.us/government/com/util/319exchanges_prefix.htm.

There's A New Number in Town...711 Dialing

Now dialing 711 in our area helps you reach *Relay Iowa*. This service allows people who are deaf, hard of hearing or speech impaired to communicate by telephone and allows hearing people to call people who are deaf, hard of hearing or speech impaired. Specially trained operators process relay calls and stay on the line to relay conversations electronically over a TTY-teletype device or verbally to hearing parties. 711 dialing became available nationwide on October 1, 2001.



This confidential service is available 24 hours a day, 365 days a year with no restrictions on the number or length of calls placed. Long distance charges apply for long distance calls. This valuable communications tool gives all individuals who are deaf, hard of hearing or speech impaired the opportunity to make and receive personal and business

calls just like any other telephone user. Hearing persons may use *Relay Iowa* to call people who are deaf, hard of hearing or speech impaired. And all calls are confidential.

If you dial 711 and hear tones, please don't hang up. Stay on the line and an operator will answer within a few seconds. *Relay Iowa* has been in operation since 1992 (using toll-free 800 numbers) and is administered by the Iowa Utilities Board. For additional information, you may access the following

websites: www.state.ia.us/iub or www.relayiowa.com.

You may also call *Relay Iowa* customer service at 800-676-3777. To access *Relay Iowa*, just dial: 711 or 800-735-2943 for Voice, 800-735-2942 for TTY/ASCII, 800-264-7190 for Spanish or 877-735-1007 for Speech to Speech.

NEW DIRECTORY LISTINGS AND UPDATES

-B-	-D-
Beenk, Eric.....847-1384	Dierickx, Joe (Teen Line).....847-6688
Beenk, Eric (Computer).....847-1385	-E-
Bousselot, Leon (Computer).....847-1512	Evans, Jack & Judy.....847-5808
-C-	-L-
Claeys, Matthew.....847-1373	Lone Eagle Auction.....847-3600
Clark, Ouentin & Linda.....847-1347	

INTRODUCING

NIGHTS | Unlimited Minutes.

WEEKENDS | Unlimited Minutes.

DAYS | 350 or 500 Minutes. Free Long Distance.

**unlimited nights
& weekends.**

Plus, plenty of weekday minutes.
And unlimited text messaging.

\$35	350 minutes
\$45	500 minutes

Limited time offer. Some restrictions apply.

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Iowa Wireless' Newest Plan

Iowa Wireless has a new plan called *Unlimited Nights and Weekends*. It offers you a choice of 350 Long Distance Weekday minutes for \$35.00/month or 500 Long Distance Weekday minutes for \$45.00/month. The Long Distance Weekday Minutes apply for local or long distance minutes to the 48 Continental United States for one flat rate and is available only during the day, Monday through Thursday 7 a.m. – 8 p.m. and Friday 7 a.m. – 6 p.m. Both plans include *Unlimited Nights and Weekends* for local toll-free calling in Iowa and Illinois from the Iowa Wireless footprint and will be available *Nights* from 8 p.m. – 7 a.m. and *Weekends* from Friday at 6 p.m. – Monday at 7 a.m.

NET WORKINGS

Don't you just love a good cup of Java in the morning or on a cold, crisp winter day? Then go to greatcoffee.com which serves it up with the world's leading online coffee seller.

Making purchases over the Internet is relatively easy. *Kabang.com* is easy to click through with a good catalog of music, video, books, games and other neat items.

Amazon.com now has an auction site and keeps getting bigger and better but *ebay.com* still rules when it comes to online auctions.



Published quarterly for customers of

**Grand Mound Coop.
Telephone Assn.
and
Grand Mound
Communications Co.**

providing local telephone service for the Grand Mound area, PCS Wireless, Voice Mail, Paging Services, travel calling cards, data and fax services, CATV, Internet, and DSL.

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Business Office Hours

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Technician**
Chris Beuthien

Board of Directors
Dennis Campbell
Joe Dierickx
Don Green
Roger Green
Rick Mineck
Ruth Schroeder
Wayne Whitman



New High-Speed Internet With GMCC netPlus

Are you tired of slow speeds when downloading large files from the Internet? We have the answer with ADSL. ADSL provides an "always on" connection with speeds 25 times faster than the 56K Dial-Up connection.

For more information on pricing and availability, call 847-GMCC (4622).



PREPAID PHONE CARDS

Are you tired of the expensive cost and hassle of trying to call home while on the road? GMCTA now has **30 and 60 minute Prepaid Phone Cards** available at our office for you to purchase. They're a great idea for traveling, college kids, gifts or just for yourself.



TECH

If you're having trouble getting connected to the Internet or going to different web sites, we have technical support services available with netINS. They are available 24 hours a day, 7 days a week. Just call 1-800-205-1110.