



GRAND MOUND PHONET NEWSLETTER

Quarterly Newsletter Published for our Customers

March 2009

DIGITAL TELEVISION (DTV) TRANSITION DELAYED UNTIL JUNE 12

The government has voted to delay the DTV transition from February 17 until June 12 because of the numerous people that are not prepared for the transition.

Any TV - even an older set - connected to cable, satellite, or phone-company service will continue to work. You don't need to do anything to receive your usual programming. The transition affects only antenna users.

Please read the DTV Transition/Delay Question & Answer sheets included with your March bill for more information.

WARNING! With the spring storms soon to be approaching, remember to have a good surge protector installed on your computer/phone line or unplug power cords during the electrical storm to protect your computer.

BEWARE OF MICROSOFT EMAIL SCAM!

Please be aware that there is a fake Microsoft email circulating with a malicious executable attachment.

The email subject line reads "Security Update for OS Microsoft Windows" and it is from "Microsoft Official Update Center - security assurance@microsoft.com". The message goes on to say that Microsoft has issued a security update for several versions of Microsoft Windows. It has a file attached which it directs you to run to install the update rather than going to their website.

If you receive this email message, DO NOT RUN THE ATTACHMENT. Simply ignore the message and delete it.

GMCTA ANNUAL MEMBERSHIP MEETING SET FOR MARCH 14, 2009

The Annual Meeting of the members of Grand Mound Cooperative Telephone Association will be on Saturday, March 14, 2009.

The meeting will be held at the Grand Mound Community Center beginning with a 12:00 noon luncheon followed by the business meeting at 1:00 p.m.

The business meeting will be for the purpose of electing directors and transacting other business as necessary.

The official notice of the meeting will be mailed to the members of GMCTA on February 27, 2009.

IT'S THAT TIME OF YEAR AGAIN!



**Call Before You Dig!
1-800-292-8989**

Notification service for locating underground

Or Dial 811

Spring and summer are just around the corner. Of course, that means the digging season is knocking at our door.

Please call Iowa One Call at

811

or

1-800-292-8989

to have the underground facilities located and marked. Call 48 hours in advance of digging and remember that

IT'S THE LAW!

DEMARCATIION POINT FOR YOUR GRAND MOUND SERVICES

(IMPORTANT INFORMATION ~ PLEASE READ!)

Grand Mound Cooperative Telephone Assn. and Grand Mound Communications Co. provide service up to a certain point on or in the house of our subscribers. This is known as the **demarcation point**. Service is checked up to this point and any work beyond this is the subscriber's responsibility. If we do any troubleshooting beyond the demarcation point, you may incur charges for this work. Listed below are the demarcation points or pieces of equipment that we will check up to before you will be charged.

Telephone: All telephone subscribers have a box or protector on the outside of the house that the main cable or drop from the pedestal goes into. Anything beyond this point is the subscriber's responsibility, including cables going to outbuildings.

CATV: All CATV subscribers have a ground block or splitter on the outside of the house where the buried coax connects to. Signal levels and picture quality are checked at this point and any work beyond this is the subscriber's responsibility or charges may be incurred.

DSL INTERNET: DSL subscribers have a modem that is connected to the phone line and although the subscriber owns the modem, we will check the service through the modem by connecting a laptop up to the modem to verify service. Anything beyond this point, including routers and computers, the subscriber will incur charges.

WIRELESS INTERNET: All Wireless Internet subscribers have a little black power supply box that is considered the demarcation point. We will check the service to this point with a laptop computer and any work beyond this point, including routers and computers, the subscriber will incur charges.

FIBER-TO-THE-HOME: All FTTH subscribers have a box or ONT on the outside of the house. This is where we can check and verify all services that are provided to the subscriber. Any work beyond this point, the subscriber will incur charges.

We do offer inside telephone wire maintenance for a small monthly fee that will cover the cost of replacing faulty telephone wire. For more information on this, please call the business office.

NEW DIRECTORY LISTINGS AND UPDATES

-A-
Alles, William & Linda
714 East St Grand Mound.....847-1210

-F-
Fowler, Sean
704 Fulton St Grand Mound...847-1123



SOLAR INTERFERENCE

During the month of March, we will be experiencing solar interference during which degradation or loss of Satellite signal will occur on our CATV system. This will occur between the hours of 2:00-4:00 p.m. for approximately 10 days.



**Grand Mound Coop.
Telephone Assn.
and
Grand Mound
Communications Co.**

providing local telephone service for the Grand Mound area, PCS Wireless, Voice Mail, Paging Services, travel calling cards, data and fax services, CATV, Internet, DSL and Wireless Internet.

(563) 847-3000

705 Clinton Street
P.O. Box 316
Grand Mound, IA 52751

grmd@gmcta.coop

Business Office Hours
Monday to Friday
8 a.m. to 4 p.m.

General Manager
Don Robertson

Office Manager
Terri Bumann

Office Assistant
Dee Dee Banowetz

**Combination
Technician**
Chris Beuthien

Part-time Technicians
Harry Slaymaker
Nick Wichtoski

Board of Directors
Dennis Campbell
Kurt Crosthwaite
Roger Green
David Schnack
Ruth Schroeder
Harry Slaymaker
Wayne Whitman

