



# GRAND MOUND PHONET NEWSLETTER

Quarterly Newsletter Published for our Customers

December 2011



## Why do you keep getting e-mail messages from people and companies you have never heard of?

Similar to traditional mail, sometimes (okay - many times) you get mail you didn't request (aka SPAM). More than likely, you received the "spam" as a result of one of two things:

1) You may have submitted your e-mail address to a website from which you were requesting more information. When you clicked the "I AGREE" button without really reading the multiple pages of privacy disclaimers, you may have given that particular website permission to sell your e-mail address to third parties.

2) Your e-mail address may have been harvested with millions of others from forwarded e-mail messages. Have you ever received an e-mail message addressed to you and dozens of other people? If that message gets into the wrong hands, your address, along with the others, could be added to a list of e-mail addresses that is then sold to marketers. This is why we recommend using the "bcc:" feature when sending your e-mail message to multiple addresses.

From our staff to all of you, we want to wish everyone a Happy Holiday Season & a Prosperous New Year!

\*\*\*\*\*  
We will be closed for the Holidays on:

Friday, December 23  
Monday, December 26  
Monday, January 2

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## Christmas Web Sites

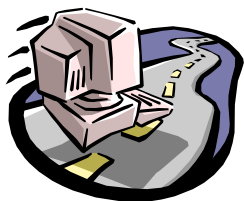
Christmas is a time for family gatherings and holiday meals. Listed below for your entertainment are some fun holiday things for you and your family. There are stories of Christmas, holiday music for singing along, tasty holiday recipes, holiday pictures & games for the kids, plus many more activities for everyone to enjoy.

- <http://www.santa.net>
- <http://santaland.com>
- <http://santaclaus.com>
- <http://santa.com>
- <http://nightingale.vsb.bc.ca/christmas>
- <http://www.northpole.com>
- <http://www.holidays.net/christmas>
- <http://merry-christmas.com>
- <http://www.all-4-free.com/santa50>



## **PAYMENT INFO...**

- ❖ Payments are due on the 20<sup>th</sup> of each month. After the 20<sup>th</sup>, accounts are considered past due.
- ❖ Accounts with past due balances are subject to a \$1.00 late payment charge.
- ❖ Please include the bill stub with your payment and make sure your account number is included with your online bank payment so your account will be accurately credited.
- ❖ For your convenience, GMCTA & GMCC offers Automatic Bank Deductions. Payments can be taken automatically out of your checking account each month.
- ❖ Credit Card Payments are also accepted. We accept Discover Card, VISA, MasterCard & American Express credit cards for payment.
- ❖ There is a drop box on the right-hand side of the west front door at the GMCTA/GMCC business office at 705 Clinton St. for after-hours payments.



# ACCESS YOUR GMTel EMAIL FROM ANYWHERE!

When you're away from your regular computer, GMTel Web Based email allows you to use your email account from any computer with an Internet connection. With a GMTel.net Internet account you can login and send or receive email messages while you're on vacation or at a friend or relative's house.

All you need to do is go to our Web page at [www.gmtel.net](http://www.gmtel.net) and click on the GMTel Webmail icon located to the left of the photo of our office. Next, type in your username (email name, not the whole address) and password, then **Login**.

The first time you login, you will get a screen that asks you to setup your profile (user preference), click **Continue**. The next page will be your "User Preference" page with different setting options that you can use to set up your Webmail account. In order to make sure that you are able to retrieve all of your messages correctly later on when you check them on your home computer, scroll down to "Default Destination" and highlight and click "Saved". Also scroll down to the bottom of the User Preference screen and remove the check mark from "Move old msg to SAVED at logout". All other settings should be okay as selected. Click **Save** at the very bottom of the User Preference screen to save your settings.

You can view, send, receive and organize your messages using the Webmail interface while on the road and then when you return to your "home" computer you can download the same messages.

If you need additional assistance with the GMTel Webmail, please call **GMTel.net Technical Support** at **1-866-847-4638** (toll free). They are available 24 hours a day, 7 days a week to assist you with Internet related problems.

## NEW DIRECTORY LISTINGS AND UPDATES

### -B-

Beenk, Eric  
509 DeWitt St Grand Mound.....847-1384

Bousselot, Leon  
1924 298 St Calamus.....847-1511

### -R-

Roberson, David & Shannon  
602 Clinton St Grand Mound.....847-1983

### -T-

Trenkamp, Aaron & Carrie  
2186 275 St Grand Mound.....847-1232

### -U-

USDA/AMS  
2256 270 St Grand Mound.....847-1550



**Did you know.....**that Independent Telephone Companies have brought about many innovations in telecommunications including the first automatic switching system & the first installation of a digital switching office?

## Dial 511: Travel Information

Planning to travel over the holidays? Be sure to dial 511 before heading out.

The statewide travel hotline, 511, provides you with updated weather information and road condition updates.

## 2012 Calendars Available

Don't forget to stop by and pick up your 2012 calendars which are now available at GMCTA/GMCC's office at 705 Clinton Street, Grand Mound.



**Grand Mound Coop.  
Telephone Assn.  
and  
Grand Mound  
Communications Co.**

providing local telephone service for the Grand Mound area, PCS Wireless, Voice Mail, Paging Services, travel calling cards, data and fax services, CATV, Internet, DSL, FTTH and Wireless Internet.

**(563) 847-3000**

705 Clinton Street  
P.O. Box 316  
Grand Mound, IA 52751

[grmd@gmcta.coop](mailto:grmd@gmcta.coop)

### Business Office Hours

Monday to Friday  
8 a.m. to 4 p.m.

**General Manager**  
Harry Slaymaker

**Office Manager**  
Terri Bumann

**Office Assistant**  
Dee Dee Banowetz

**Combination  
Technician**  
Chris Beuthien

**Plant Technician**  
Nick Wichtoski  
Greg Adams

**Board of Directors**  
Dennis Campbell  
Kurt Crosthwaite  
Paul Rock  
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Ruth Schroeder  
Hobart Stutt  
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