



GRAND MOUND TELECOMMUNICATIONS NEWSLETTER

Quarterly Newsletter Published for our Customers

www.gmtel.net

September 2015

INTERNET OPTIMIZATION TIPS

Every so often, the GMTel.net helpdesk gets calls from customers with Internet speed issues. In most cases, there are a few things you can do to make sure your equipment is optimized to achieve maximum speed.

Tune your access point: Wi-Fi connections are subject to interference and slowdown from other electronic devices and other Wi-Fi networks in your home or neighborhood. You may need to adjust the channel your router uses to minimize interference and increase speed. The true test of your Internet connection is to hardwire direct to your modem or line coming off of your fiber optic terminal and run a speed test at <http://speedtest.gmtel.net> to find your download & upload speeds.

Update firmwares and drivers: Computer and networking hardware companies are constantly improving the software inside their devices. Check your computer or router manufacturer's homepage for firmware or driver updates. These updates will make your devices run better.

Consider number of devices: The more devices attempting to get online at the same time, the faster connection speed you will need. Internet activities such as video streaming typically need at least a 2 to 3 Mbps connection per device. Add multiple devices like tablets and smartphones and you can easily see the need for 10 Mbps or faster connection.

Clean your machine: The number one culprit for Internet slowdowns is unwanted software, malware or viruses. These programs can take up resources doing things that you know nothing about. Keep your system and antivirus software updated to avoid problems.

Holiday Closing

Grand Mound
Coop. Telephone
&
Grand Mound
Communications
will be closed on

Monday,
September 7th

for Labor Day.

We will reopen on
Tuesday,
September 8th
at our normal time.

*Have a
Safe & Enjoyable
Labor Day Weekend!*

ATTENTION.....

Customers that are subscribed to our **Light Video Package** now have access to the Weather & Games Apps. These Apps can be accessed through the Menu under Apps or press the yellow button on your remote for the shortcut to the Apps.

The shortcut for the weather can be accessed via the Red button on your remote, then the green button for the 5-day forecast.

NOTICE TO WIRELESS INTERNET CUSTOMERS:

We are proud to announce that we will be upgrading our fixed wireless Internet equipment over the next couple of months for those customers from DeWitt to Clinton. The new equipment will be able to provide more reliable Internet service and much faster speeds.



Call Before You Dig!

1.800.292.8989

Call the toll-free number at least
48 hours
prior to ALL excavations in Iowa.

SIMPLY DIAL 811.

If you call from your mobile phone, make sure you specify that you want IOWA One Call.

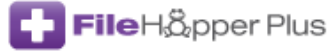
**Order one, two or all three for your computer
and receive protection, peace of mind and convenience:**



Get a fully managed anti-virus/anti-spyware package that protects your PC, controls the sites your kids visit, provides hard-drive maintenance plus sends you a monthly newsletter.

SecureIT Plus features:

- Anti-Virus/Anti-Spyware Protection
- Online Malware Protection
- Hard Drive Optimization
- Personal Firewall
- Pop-up Blocker
- Parental Controls
- Hard Drive Defrag
- Live 24/7 Technical Support
- Guaranteed Installation Available



Features 50GB or 250 GB storage points for Windows and Mac. After initial backup, this service automatically begins safeguarding your family photos and documents that matter most.

FileHopper Plus features:

- Easy backup of photos, music, documents and more.
- 50 GB & 250 GB of storage. Equal to about 10,000 songs or 16,000 photos.
- Safe 128 bit encryption, the same used by banks, to keep your files safe.
- Automatic and reliable. Set it and forget it.
- Multiple PC use. Install Online Backup on any number of Windows and Mac computers, all with the same account.
- Live 24/7 Technical Support.



Designed for security and convenience, this password management tool works across multiple computers and users. Easily save all your usernames and passwords in one securely protected location and accessible only by you. Password Genie automatically logs you into your favorite sites saving you time by remembering all your passwords so you don't have to.

Password Genie features:

- Smart Logins. Password Genie saves your usernames and passwords and provides auto-fill, auto-submit and keystroke options.
- Multiple Users / Multiple PCs. Password Genie can be installed on up to 5 computers with unlimited users. Preferences are synchronized across all the installations so they are available wherever you are.
- Safe and securely stored 256 bit AES encryption and transferred with 128-bit SSL, the same used by secure sites and banks. Plus your data is further protected by requiring access to the computer with a password only you know.
- Advanced Custom Options. Password Genie comes with multiple preference options that will make your experience unique and browsing hassle-free.
- Automated Backups are done to ensure that all saved website usernames and passwords are securely backed up and available.
- Live 24/7 Technical Support.

**CONTACT GMCTA/GMCC AT
563-847-3000
OR VISIT OUR WEBSITE AT
WWW.GMTEL.NET AND CLICK
ON "INTERNET SECURITY" TO
GET SIGNED UP AND TO GIVE
YOURSELF PROTECTION,
PEACE OF MIND &
CONVENIENCE!**



**Grand Mound Coop.
Telephone Assn.
and
Grand Mound
Communications Co.**

providing local/long distance telephone services for the Grand Mound/DeWitt areas, PCS Wireless, Voice Mail, Paging Services, data and fax services, fiber optics, IPTV Video, Internet, DSL and Wireless Internet.

(563) 847-3000

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grmd@gmcta.coop

Business Office Hours

Monday to Friday
8 a.m. to 4 p.m.

General Manager

Marcus Behnken

Office Manager

Terri Bumann

Office Assistant

Dee Dee Banowetz

**Combination
Technician**

Chris Beuthien

Plant Technicians

Century Schnede

Nick Wichtoski

Board of Directors

Greg Adams

Kurt Crosthwaite

Paul Rock

David Schnack

Harry Slaymaker

Hobart Stutt

Susan Warren



NEW DIRECTORY LISTINGS AND UPDATES

- A-**
- Arnett, Michael**
2564 255th St DeWitt.....**847-1425**
- D-**
- Donahue, Patricia A**
407 East St Grand Mound**847-7713**
- G-**
- Goddard, Christopher & Michelle**
2305 220th St Grand Mound**847-2293**
- S-**
- Simonson, Brian & Ronda**
2657 252nd Ave DeWitt.....**847-1057**
- Soenksen, Shannon & Aaron**
720 12th St DeWitt.....**659-1625**

NOTICE!

When burning or mowing ditches, be aware of telephone pedestals and equipment. You may not only damage the equipment and cables, but vital emergency services could be cut off to your neighbors or yourself.



**SOLAR
INTERFERENCE**

During the month of October, we will be experiencing solar interference during which degradation or loss of satellite signal will occur on our VIDEO system.

The paths of the sun on satellite transmissions cause these 10 to 20-minute disruptions.

This will occur between the hours of 2:00-5:00 p.m. for approximately 10 days during October.